

We are proud of the results we provide **and** of our Staff, who contribute to the success of YOUR Treatment. With **your** help – just a Minute or so – we can be EVEN BETTER at what we do

We would like you to think about your recent experience of our Service. How likely are you to recommend our Practice to friends and family if they needed similar care or treatment?

1. <u>Extremely likely</u>	2. <u>Likely</u>	3. <u>Neither Likely nor unlikely</u>	4. <u>Unlikely</u>	5. <u>Extremely unlikely</u>	6. <u>Don't know</u>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
					?

Thinking about your response to that Question what is the main reason why you feel this way?

Are you: (please tick) the Patient the Parent or Carer the Patient & Parent / Carer

How did you find out about Accessible Orthodontics?

- | | |
|--|---|
| <input type="checkbox"/> Your Dentist | <input type="checkbox"/> Website - www.accessible-orthodontics.co.uk |
| <input type="checkbox"/> Family of friend in treatment | <input type="checkbox"/> Your school or university |

What information did you want to know about your Appointment before coming to see us?

- | | |
|--|--|
| <input type="checkbox"/> What to expect at the Appointment | <input type="checkbox"/> Our location |
| <input type="checkbox"/> What to bring to the Appointment | <input type="checkbox"/> Costs involved with the Appointment |
| <input type="checkbox"/> The length of the Appointment | <input type="checkbox"/> Other: _____ |

How did you find the following aspects of your experience at Accessible Orthodontics?

	1. <u>Excellent</u>	2. <u>Good</u>	3. <u>OK</u>	4. <u>Poor</u>	5. <u>Very Bad</u>
Reception Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nursing Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Clinicians	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Patient Info & education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The Premises	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

What is one change you would like to see made to the premises?

Your Name/s
Your Phone Number:

Where you have been kind enough to provide your name, we thank you. If you have provided your feedback anonymously it is equally appreciated: if you do NOT wish your comments to be shared (i.e. staff, NHS, other users) tick this box

THANK YOU - PLEASE PUT INTO THE FEEDBACK BOX OR HAND TO ONE OF OUR STAFF

To save paper we also make this Form available for your use on our website